

How to send encrypted emails using DOD-411

DoD Global Directory Service

Last name: is [input] First name: is [input]
Where C/S/A is: All DoD Email address: is [input]

Download CRLs and CA Certificates

Search Clear Help IASE FAQ

Go to:

<https://dod411.gds.disa.mil/>

If asked for certificate, DOD Authentication, ID, and E-Mail certificates will all grant you access to the system.

If using names, you must use full names – i.e. “Smi” or “Smi*” will not bring up results for “Smith.” This is another reason why email addresses are easier to use for searches.

If you are searching for a functional (group) account, names are arbitrary and email is often the only way to find the correct account.

DoD Global Directory Service

Last name: is [input] First name: is [input]
Where C/S/A is: All DoD Email address: is [input]

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Last Name	First Name	Middle Initial	Suffix	C/S/A	E-mail
SAILOR	Jennifer	Quinn	USN	USN	jennifer.q.sailor@navy.mil

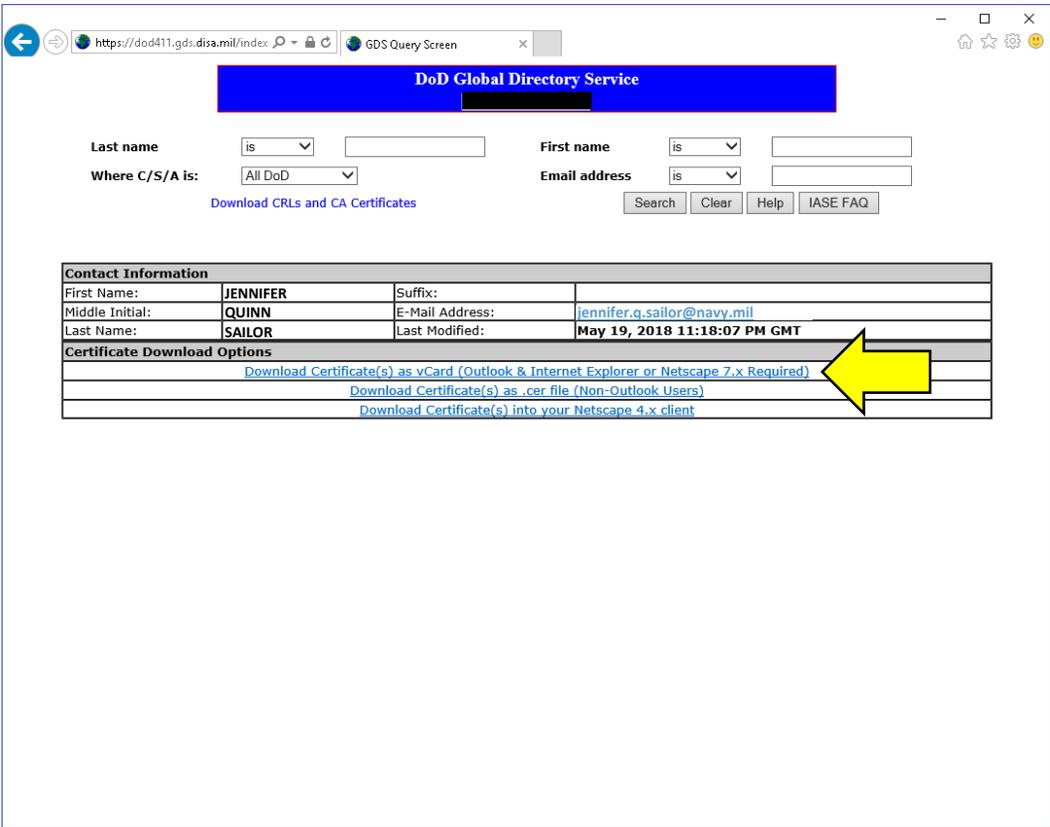
There are 1 matching entries. Click on the **Last Name** to download certificate.

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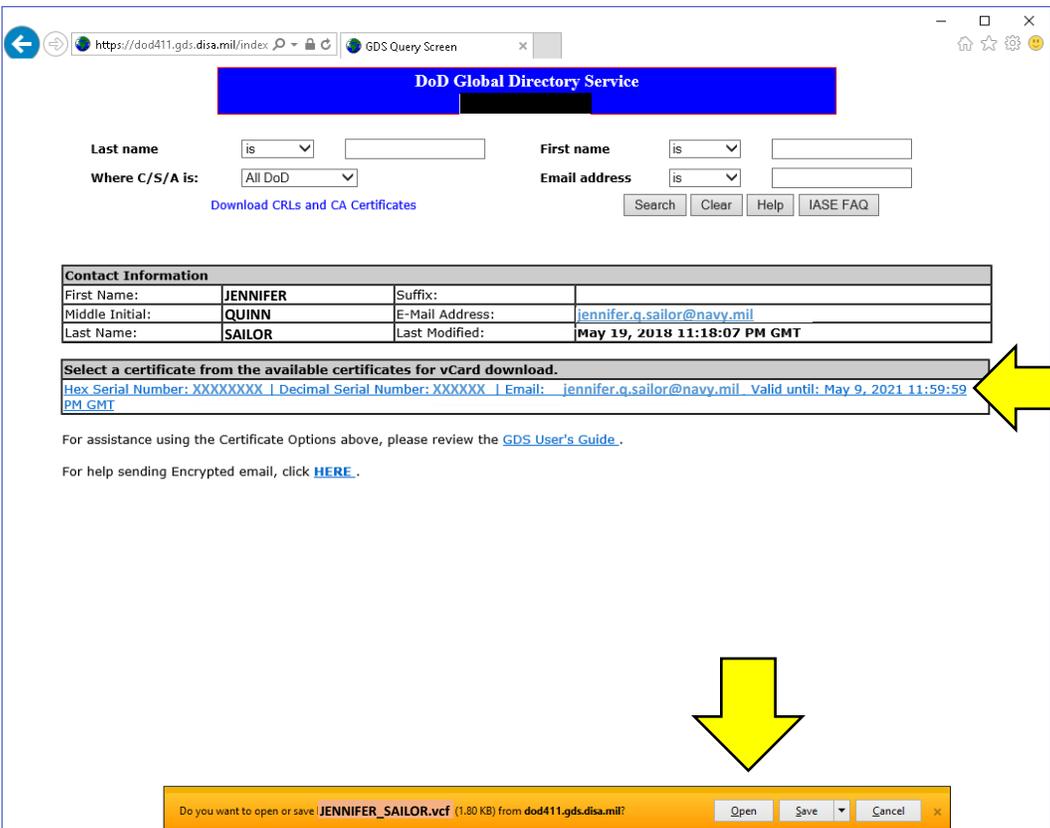
If you have multiple names listed, make sure you select the one with the right names, service (C/S/A), and email address.

If more than 10 entries match your criteria, you may need the page navigation buttons at the bottom to find the individual.

Click on the last name (clicking on the email will open an email to the individual without adding the certificates).



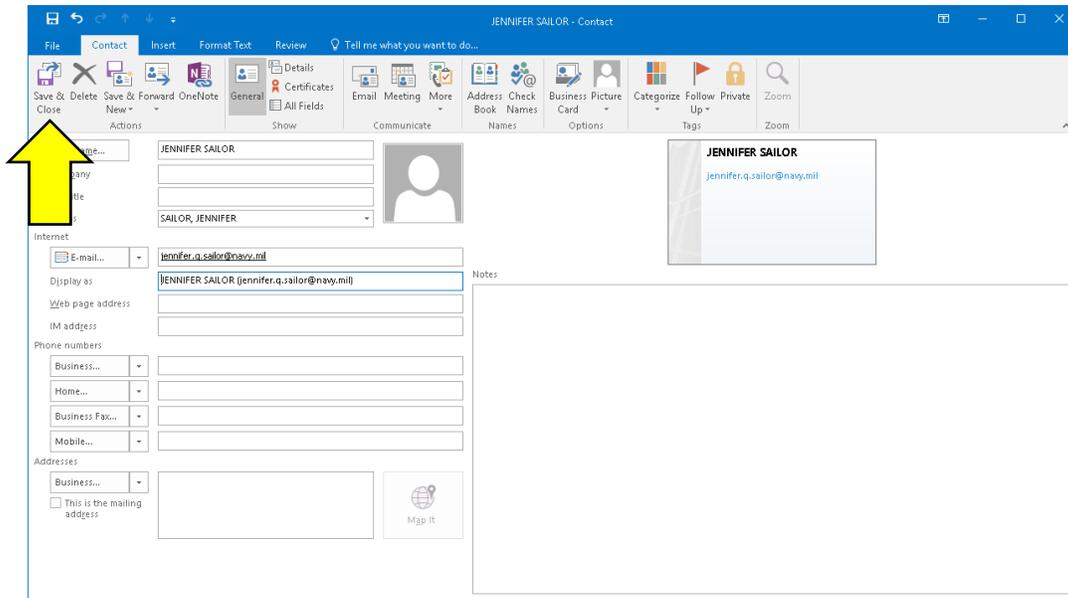
Click on the top option, "Download Certificate(s) as vCard (Outlook & Internet Explorer or Netscape 7.x Required)"



Click on the link for vCard download.

Then when the bar appears at the bottom, click "Open" [this view may be different in browsers other than Internet Explorer]

Expect a slight delay before the next screen appears.



After your computer downloads the vCard and Outlook processes the file, this screen should appear. Click on "Save and Close" (enter PIN as necessary).

You should now be able to send encrypted emails to this email address. If you continue to have issues, please contact your unit IT personnel.